

Our job is to feed, house, and take care of thousands of workers daily, and this through a wide range of remote site management and catering services. Specializing in extreme environments, CIS Chad's main and permanent objective is customer satisfaction.

This objective can only be effectively achieved through quality management at all levels, and the involvement of our employees in our operations.

Because we place the safety of our employees among our most important priorities, CIS Chad ensures the permanent well-being of its employees, and this through a true culture of safety.

CIS Chad recognizes that the sustainability of its activity depends on its ability to satisfy all its partners, suppliers, collaborators or government departments.

Through this document, CIS Chad undertakes to meet the following requirements and to continuously improve the efficiency of the quality management system:

- Ensure compliance with our activities vis-à-vis the contractual requirements binding us to the client, while ensuring the satisfaction of the latter as well as that of the residents.
- Ensure that employees return home in good health at the end of their assignment.
- Maintain a standard of excellence in personal hygiene and food hygiene.
- Ensure the profitability and continuity of our operations while respecting our values.
- Continuously train and educate our entire workforce, in order to promote our zero-accident policy and allow our employees to develop and acquire new skills.
- Minimize our impact on the environment.

CIS Chad is committed to a policy of sustainable development by promoting the establishment of economic activity near its places of operations.

CIS Chad is committed to combating the use of illicit substances in and outside the workplace, by carrying out awareness campaigns.

CIS Chad is committed to preventing any environmental pollution by ensuring compliance with all applicable environmental and safety requirements and regulations.

Faced with a dangerous situation, I encourage all CIS employees to inform their line manager and to stop working in the event of imminent danger. I ask that each employee applies and respects the laws, regulations or any other requirements in force on the sites of our customers.

 Integrated Life Support Services	<h2>QHSE Policy</h2>	Policy	Date of creation:
		CISCH-MGT-POL-001	08/03/2014
		Page 2/2	Rev7 : 12/01/2018

Our approach is based on the analysis of risks related to Quality, Safety and the Environment and the analysis of Quality Health Safety and Environment standards (ISO 9001 - OHSAS18001 - ISO14001). To meet this daily challenge, our Quality, Safety and Environment policy is as follows:

- 1. Taking into account and compliance with contractual requirements, and seeking customer satisfaction as well as that of users (Residents and non-residents)**
- 2. Maintaining a high level of food hygiene and guaranteeing food security**
- 3. Involvement of all our employees in our occupational health and safety performance (OHSAS)**
- 4. Respect of our budget and monitoring of our activity**
- 5. Training of our staff and allowing our collaborators to acquire new skills**
- 6. Minimization of organic waste emissions, and deployment of software solutions to minimize our consumption of ink and paper**

I delegate the responsibility for steering and carrying out this policy to the QHSE manager, and agree to provide the resources necessary to carry out this policy and to assess and regularly review its results through management reviews.

N'Djamena, January 12, 2018

Rafael Lopes Da Silva
Managing Director